



Schools and Libraries Division

Demand Payment Letter

Funding Year 2012: July 1, 2012 - June 30, 2013

October 22, 2015

Ben Martinez Martinez  
Total Network Solutions LLC  
5305 SouthFort Dr. SW  
Albuquerque, NM 87105

Re: SPIN:	143036210
Service Provider Name:	Total Network Solutions LLC
Form 471 Application Number:	867535
Funding Year:	2012
FCC Registration Number:	
Applicant Name:	LAS VEGAS WEST SCHOOL DISTRICT
Billed Entity Number:	143288
Applicant Contact Person:	Karen Pulliam
Payment Due By:	11/21/2015

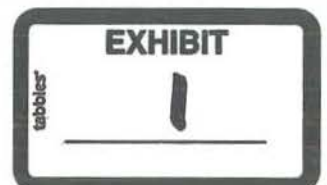
You were recently sent a Notification of Improperly Disbursed Funds Recovery Letter informing you of the need to recover funds from you for the Funding Request Number(s) (FRNs) listed on the Funding Disbursement Recovery Report of that letter. A copy of that Report is also attached to this letter.

The balance of this debt is due within 30 days from the date of this letter. Failure to pay the debt within 30 days from the date of this letter could result in interest, late payment fees, administrative charges, and implementation of the "Red Light Rule." The FCC's Red Light Rule requires USAC to dismiss pending FCC Form 471 applications if the entity responsible for paying the outstanding debt has not paid the debt, or otherwise made satisfactory arrangements to pay the debt within 30 days of the notice provided by USAC. For more information on the Red Light Rule, please see "Red Light Frequently Asked Questions (FAQs)" posted on the FCC website at [http://www.fcc.gov/debt\\_collection/faq.html](http://www.fcc.gov/debt_collection/faq.html).

If the Universal Service Administrative Company (USAC) has determined that both the applicant and the service provider are responsible for a Program rule violation, then, pursuant to the Order on Reconsideration and Fourth Report and Order (FCC 04-181), USAC will seek recovery of the improperly disbursed amount from BOTH parties and will continue to seek recovery until either or both parties have fully paid the debt. If the USAC has determined that both the applicant and the service provider are responsible for a Program rule violation, this was indicated in the Disbursed Funds Recovery Explanation on the Funding Disbursement Recovery Report.

If USAC is attempting to collect all or part of the debt from both the applicant and the service provider, then you should work with the applicant to determine who will be repaying the debt to avoid duplicate payment.

Schools and Libraries Division - Correspondence Unit  
30 Lenoxen Plaza West, PO Box 685, Parsippany, NJ 07054-0685  
Visit us online at: [www.usac.fcc.gov](http://www.usac.fcc.gov)



Please note, however, that the debt is the responsibility of both the applicant and service provider. Therefore, you are responsible for ensuring that the debt is paid in a timely manner.

Please remit payment for the full "Funds to be Recovered from Service Provider" amount shown in the Report. To ensure that your payment is properly credited, please include a copy of the Report with your check. Make your check payable to the Universal Service Administrative Company (USAC).

If sending payment by U. S. Postal Service or major courier service (e.g. Airborne, FedEx, and UPS) please send check payments to:

Universal Service Administrative Company  
Lock Box 105056  
1075 Loop Road  
Atlanta, GA 30337  
Phone: 404-209-6377

Local messenger service should deliver to the Lockbox Receiving Window at the above address.

Payment is due within 30 days from the date of this letter.

Complete Program information is posted to the SLD section of the USAC website at [www.usac.org/sld/](http://www.usac.org/sld/). You may also contact the SLD Client Service Bureau by email using the "Submit a Question" link on the SLD website, by fax at 1-888-276-8736 or by phone at 1-888-203-8100.

Universal Service Administrative Company  
Schools and Libraries Division

cc: Karen Pulliam  
LAS VEGAS WEST SCHOOL DISTRICT

Funding Disbursement Recovery Report  
Form 471 Application Number: 867535

Funding Request Number: 2367063  
Services Ordered: INTERNAL CONNECTIONS MNT  
SPIN: 143036210  
Service Provider Name: Total Network Solutions LLC  
Contract Number: MTM  
Billing Account Number: N/A  
Site Identifier: 143288  
Funding Commitment: \$84,240.00  
Funds Disbursed to Date: \$84,240.00  
Funds to be Recovered from Service Provider: \$84,240.00  
Disbursed Funds Recovery Explanation:

After multiple requests for documentation and application review, it has been determined that funds were improperly disbursed for services that were not provided and/or equipment that was not provided or installed. Total Network Solutions did not provide acceptable documentation (maintenance logs ,online ticket system delineated by activity, location etc) to demonstrate that the Basic maintenance of the Internal Connections were delivered to the applicant. FCC rules authorize USAC to disburse funds to service providers for providing supported services to eligible entities. These rules are violated if the service provider receives payment for services and/or products that it did not deliver to the eligible entity. Since the services were invoiced via a SPI, this violation was caused by an act or omission of the service provider because the service provider is responsible for ensuring that it only receives support for services and/or products that it actually provides to its customers. Accordingly, USAC will seek recovery of the \$84,240.00 of improperly disbursed funds from the service provider.

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